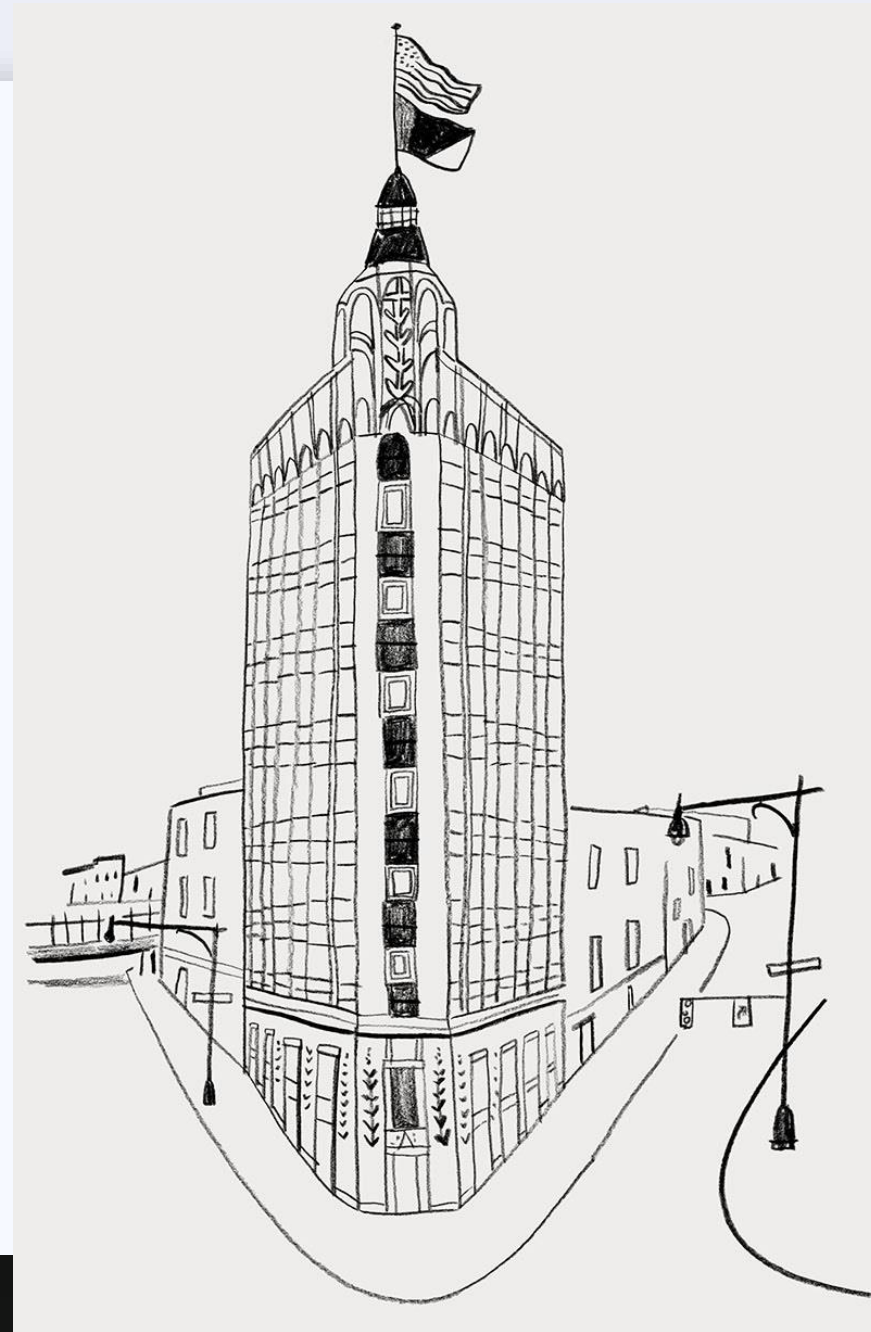


THE ROBEEY

Our Dedication to Health & Safety

Since its inception in 2016 The Robey has strived to exceed guest expectations. Today more than ever, we remain 100% committed to providing an exceptional experience within a clean and safe environment. The well-being and safety of our guests and colleagues is our top priority.

In order to deliver on our promise, we have created a Health & Safety Committee responsible for training team members and implementing new safety and sanitation measures. In addition, we are closely monitoring the Centers for Disease Control and Prevention's recommendations regarding COVID-19, and will continue to follow their guidelines, as well as those from local health officials.



GUEST ARRIVAL

- Upon entering, guests will be required to wear a face covering or will not be allowed inside hotel
- All guests will be asked to 'Agree' to a pre-arrival disclaimer confirming by signature that they have not tested positive to COVID-19, have not recently been exposed to anyone who has tested positive to COVID-19, and have not experienced any recent symptoms
- Self-parking only

FRONT DESK

- Physical distancing requirements will be indicated on the floor and with the use of stanchions (6ft apart)
- Guests will swipe their own credit card
- Hand sanitation station will be available
- All room keys will be sterilized between each use
- High-touch surfaces/items such as pens will be disinfected frequently

PUBLIC AREAS

- High-touch surfaces such as door handles, elevator buttons, and handrails will be disinfected frequently
- Guests will be required to wear a face covering when traveling within all public areas, outlets and in elevators. Please be aware that staff will reinforce our face covering policy as needed.
- Elevator etiquette signage will be posted to promote physical distancing
- Guests will be encouraged to exit via stairwell
- Hand sanitation stations will be available throughout hotel

GUEST ROOMS

- All chemicals, cleaning products, PPE and equipment used must be hospital grade and proven to prevent the spread of contamination, and/or disinfect and kill viruses, bacteria and diseases
- Daily housekeeping and turndown service will be available upon request only
- All excess collateral will be removed for the time being (throw blankets, magazines, menus, etc)

GUEST ROOMS cont.

- Several rooms will be placed out of order per floor when possible to minimize guest contact
- When possible a minimum of 24 hours will pass between each new guest/s entering rooms
- UV Coated Door Tag will be placed on all doors after guest room has been disinfected and inspected by housekeeping manager

IN ROOM DINING

- QR Code will be available to view in-room dining menu from your personal phone
- Single use paper menus will be available upon request
- Delivery will be contact-free in sealed bag

RESTAURANTS & BARS

- Guests will be required to wear face masks upon entering and exiting each outlet (and anytime guests are not seated at their tables). Guests may remove masks while seated at tables only.
- Tables will be arranged to maximize space between them while accommodating approved occupancy levels. Planters will be used to promote physical distancing.
- Eco friendly to-go boxes will be available
- Contactless menu options will be available via QR code. Single use paper menus will be available upon request.
- Single use utensils, straws, and salt + pepper packets will be available upon request

CABANA CLUB POOL

- Cabana Club pool is open, however, capacity has been reduced to 50% (maximum of 13 ppl)
- Visitors will be subject to a \$15.00 per person food & beverage minimum
- There will be a 2 hour table limit

TEAM MEMBER SAFETY

- All team members will have their temperature taken upon arrival by a manager on duty
- Team members will be required to wear compliant face mask as part of their uniform
- All Robey team members will receive increased comprehensive safety, health, and hygiene training
- Hand sanitation stations will be available in staff-only areas